



PRPS Virtual Roundtable

April 21, 2020

Aquatics Discussion

Aquatics Stats

- In 1978, 60% of teenagers had jobs, starting in 2000 that saw a steeper decline - in 2015 that number has fallen to 35%
- Ages 18-34 are more likely to live at home than any other living situation
- From 1983-2014 there has been a 47% decrease in 16 year olds getting their driver's license (more kids are using social media to socialize)

Chat Discussion

Beth Bachman, Dormont: We need 3 weeks to get up and running.

Deborah Catoggio: Northampton Township pool is drained cleaned and being patched and painted. We expect to be able filled and circulating nlt 5/15

David Donnellan: We are proceeding with regular maintenance also. The only modification we are making is touching up pool paint rather than a full recoat.

Tonya Brown: We don't have a cover. Would you still drain and fill?

Andrew Oles: We are going to propose a June 13 opening, if allowed

Tiffany Gould: We are a year round indoor facility. I have turned heaters off, chlorine at a very low, maintaining pH, Calcium, and Alk. We acid washed our decks. We are hopefully opening in May. Located in Montana

Beth Bachman, Dormont: It costs us \$24,000 just in water to fill in Dormont. We are hoping to get more information prior to filling with that cost.

laura: Delayed Opening

Falls Meetings: We are looking at a delayed opening. Open up on 7/1.

Andrew Oles: We continue to do exterior repairs right now

Lynn Todd: Lower Makefield Township is not opening this season.

Julie Redding: Not certain. waiting for Borough Administration to provide direction.

Karl Lukens: Lansdale will do as much staff training via zoom as possible

tivory: I do not have enough applications for lifeguards to even consider opening my pool.

drivet: Holiday House Pool, Sellersville, Bucks County , PA. doing spring cleanup and planning on filling the pool and running pumps. Will have to follow the Bucks County and PA Health Department guidelines for opening.

Beth Bachman, Dormont: We are also waiting for Allegheny County guidelines

Heather Dighe: Lancaster is we're not sure if we'll open- it will really depend on the guidelines. Even if we open - how many people can we have in?

oldtv: Norgwyn in phila burbs is planning to open, will run pumps and maintain water balance for the summer, will incur costs \$110k if don't open

Craig Albert Merkey: Yes! AOAP is facilitating lots of online training and topics with Lakeview Aquatic Consultants Ltd. - <https://aquaticpros.org/covid-19-resources/>

Kate D: The ARC rep from Philly, Montgomery, Delaware, and Bucks county in PA and all of NJ hosted a webinar yesterday and has another one scheduled for Wednesday specifically about virtual training for lifeguards.

tmiller: The borough manager is very hesitant to open because we are not equipped to handle all the restrictions/procedures that will be needed.

Derek Mmuller: We do not have a pool, but do have a spray park that follows pool maintenance and operator requirements (maintenance-wise, not staffing-wise). It is a grant-funded spray park, so we're waiting on word from a few sources

Jessica Wiedman: As of now we are planning to open as scheduled for May 23. This all depends on whether the Governor of Illinois lifts the stay at home order and that the social distancing rules aren't as strict as they are now. We have quite a few lifeguards trained already but we do plan to do some online training as well. My managers are putting videos together. We are not going to use manikins in the virtual trainings but will have them use pillows just to get a feel for the right positions.

Brian Ward: 120-Day Certification Extensions for Lifeguarding and CPR/AED for the Professional Rescuer from The American Red Cross

Gregory E. Kriner: We are looking at a delayed opening middle of June and only; opening to previous members from 2019.

Katie Wimsey: Philadelphia Parks & Recreation...we will not be doing zoom training but most likely will be taking part in the 120-day cert extension. We have 70 + Pools so I think it is safe to say we will not have all pools open even if we are allowed to open at some point. We are continuing to process staff at this time in case we do a delayed open.

Susan: Can anyone interpret the ARC requirements for the 120-day extension for LG Review? LGs need to take course prior to expiration date of card?

Kevin Sanders: Harrisburg City we have two opening dates, which depend on the restrictions, training and onboarding. June 23rd is our tentative date. We will adjust accordingly due to all available circumstances

David Donnellan: **How the following question/pole: Does anyone think it is feasible to have a pool open while enforcing physical distancing?**

Greg Calbeck: I would say no pool furniture and if you're not in the pool you're not in the facility

Patti: The direct link for ARC Lifeguarding <https://www.redcrosslearning.com/course/73031950-15c1-11e7-b4e0-51657ecd06af>

Beth Bachman, Dormont: I'm concerned about sanitizing locker rooms

Greg Calbeck: Pool ledges, diving boards, and ladders?

Stephen Nadolski: wysi-wash is something to look into

Megan Prusienski: we were going to not allow use of lounge chairs, folks can bring in their own chairs/towels. haven't thought about tables/umbrellas yet..

Jessica Wiedman: I'm not sure how feasible or safe it is for our staff if we still have all of these strict rules in place.

Heather Dighe: I think we will remove all chairs and picnic tables- people would only bring their own chairs and towels

Dan Hendey: From my restaurant days - Sani spray = 2 oz bleach to 1 gallon water, spray and leave

Greg Calbeck: the facility has to take some responsibility if they are open IMO

David Donnellan to Dan Hendey: It is impossible to disinfect surfaces fast or often enough.

Patti: We use wysi-wash. I do not trust my guards with it but the maintenance staff uses it. The trust comes from high concentration of Cl2 left in the canister that needs drained after each use.

Beth Bachman, Dormont: I agree that the facility needs to at least take care of common areas such as lobby/locker rooms

Andrew Oles: supplying all of that will be costly for sure

cbowers: **What organizations have created a phased reopening plan?**

The NRPA Aquatics Network is collecting plans to put in a folder in the Knowledge Center on NRPA Connect & on this page. If you have a plan, please e-mail it to emily.randell@sarasotafl.gov

Greg Calbeck: If an outbreak is linked to your facility how would you feel if you just said well it's not our responsibility

tmiller: What happens if a high percentage of your staff suddenly decide they are not working because of their fear of the virus plus the policing of all these rules?

Stacey Mulroy: If we can't believe professional teachers can help with keeping kids apart, can we really rely on 16-year-old lifeguards to do it?

Megan Prusienski: also thought of the liability if we need to do a save and our guard or patron was infected and wasn't aware.

Craig Albert Merkey: It will be interesting to see how the Fitness Centers are going to handle this as well.

Derek Dureka: **Are LGs eligible for hazard pay?**

Beth Bachman, Dormont: Greg, our manager was planning to reach out to our insurance to see if we are covered if that were to happen (outbreak)

Megan Prusienski: If we do open, we were just basics, no events, lessons, parties.

Beth Bachman, Dormont: **Are you all still selling season passes or just daily rates?**

Greg Calbeck: **How are people planning to avoid infected people from coming and using the pool?**

cbowers: So many places plan on reopening or opening, what types of phase plans are you considering to best combat the risks and reopen?

Andrew Oles: **Who is checking staff for possible positive results? Do we temperature check all staff every day?**

Beth Bachman, Dormont: Those liabilities don't always hold up in court

Beth Bachman, Dormont: signs*

Andrew Oles: **How does that affect ratios if you do have to send staff home?**

Derek Dureka: Andy - I think if we are a point where staff temps are being taken, we aren't opening.

Patti: The webinar on Lifeguard Authority said we should be taking temps of all patrons/staff who enter. That is only a minor step to limit contamination.

Greg Calbeck: **What about non-symptomatic people who are infected?**

Stacey Mulroy: Chlorine is only 5ppm, and the recommendation cleaning solution is 100ppm

Craig Albert Merkey: All of the precautions are great, but how available are thermometers and other supplies that may be needed.

If you open are you prepared to take a loss when your revenue is way down because no one is coming to the pool?

Jessica Wiedman: One of the calls I was on the other day mentioned that if pools are allowed to open this summer, we may have to operate at a 50% or 25% capacity. It was also mentioned that if social distancing is as strict as it is now, you shouldn't open. There would be no way to keep your staff or patrons safe. How would your guards perform rescues?

Deborah Catoggio: We are not authorized to take temps, it must be a medically trained person and it needs to be done privately...if we need to do that, we are not opening!

Heather Dighe: **Also- are people going to discount their pool passes if they shorten the season**

WorkStation: **How would you hold lessons?**

Patti: I agree with you Jessica-I'm worried we will be forced to open too soon.

Megan Prusienski: our membership currently is about 30% of what it normally would be at this point.

Greg Calbeck: No pool furniture to discourage loitering

Jessica Wiedman: In other calls I've been on it has been mentioned that you can make swim lessons family oriented so you teach the adult and the adult has to teach the child and maintain contact with their own child.

Jessica Wiedman: If we open late or not at all we will issue partial refunds or full refunds or transfer their membership to next year depending on what they want.

Andrew Oles: We are still waiting to hear what the swim team is going to do

Megan Prusienski: I think our swim team was waiting to see what we were doing

Tonya Brown: Has anyone asked the dept of ag if they are changing the bathing code? ha ha

Jessica Wiedman: At this point my concern is opening and how I do that safely for everyone; I am not concerned about programs or events at this point.

Craig Albert Merkey: Are people looking at shared LG gear that is currently used? Resuscitation masks need HEPA filter? Protect victim and LG? Masks with HEPA filter do not work once wet.

Kristin Zeigler: To answer an earlier question if we are selling passes or just planning on daily admission, we in Carlisle have postponed the membership sales. We will offer refunds if we do not open. If we have a plan to open (delayed) we will offer partial memberships

Andrew Oles: Most of my members that have signed up really want to the season to happen. Just to get back outside

Falls Meetings: Seniors are shown to be particularly vulnerable to the serious effects of the virus. We have many senior members. Something additional to consider.

Beth Bachman, Dormont: Our offices are at limited capacity, we didn't start our season pass sale

Tiffany Gould: I have refunded all spring lessons. and put all memberships on freeze

Kenrick Brewster: We have put a lot of members on a temporary hold.

Bruce's iPad: went are extending memberships for our community center but we refunded all Spring lessons

Kenrick Brewster: The incentive to hold instead of a cancellation is the paperwork

Megan Prusienski: we thought about having "senior hour" so they can come on their own.

Falls Meetings: We are looking to keep our discount rate as the permanent rate and offer everyone 2 free guest passes as an extra incentive

Andrew Oles: We are doing the same practical refunds if need be. We don't want to start a downward spiral that would affect the following years.

Jessica Wiedman: I have not started any program registrations. As far as season passes, we started those in November. I will not issue refunds at this point. Once we make a decision on whether we open or not, and when we open, we will then issue refunds, partial refunds, or transfer the payments to next year.

Julie Redding: I concur about people just hoping we open!

WorkStation: our staff are teachers and students, no way to extend

Kate D: We put a credit on all accounts for swim lessons that were in progress when we first closed. We then put memberships on hold starting in April and will continue to keep them on hold until we are able to open again.

Julie Redding: We can't extend the season. Too many leave for college and HS sports.

Jessica Wiedman: We have talked about extending the season, however, there was a rumor going around that schools may try to open a little bit earlier. If that is the case, then we probably won't as we will lose a lot of our staff.

Lynn Todd: We are refunding everyone as quickly as possible. So many people have lost their jobs and need the money back.

Cindy: **Any disaster funds available to offset losses?**

Deborah Catoggio: **Is anyone looking at increasing pay rates due to covid**

Falls Meetings: We refund as quickly as possible if requested

tivory: Thanks for the poll. Would PRPS please do another one asking the same questions the first week of May?

Beth Bachman, Dormont: Could we do yes, opening on time, and yes, opening delayed?

Beth Bachman, Dormont: no and not sure

Shawnie Marie Stamper: what was the website that you referenced?

Todd Roth - CRPR (State College): aquaticcouncil.com

Megan Prusienski: **if you're limiting patrons, how? by names, just first come first served?**

Derek Dureka : FB group for Aquatic Directors/Managers -
<https://www.facebook.com/groups/1762827627302806/about/>

Beth Bachman, Dormont: Great question, Derek. I was also thinking about that especially if we offer season passes!!!!

Jessica Wiedman: If you limit patrons, do you do season pass holders only? Season pass holders and residents? Does this open you up for more issues?

Kevin Sanders: Harrisburg City: Unsure of the insurance policy at this time.

Derek Muller: I'm sure solicitors would have a hand in how that process and decision of who can come in goes...

Ashley Broudy: Don't forget the limited capacity also includes staff. So however many staff you have to have working need to be factored into that overall total. If group sizes are limited.

Andrew Oles: That will effect membership fees and possible restructuring the fee schedule

Mike Kristufek: couldn't swim teams do the same thing sign up limited number in at a time?

Mike Kristufek: they do make up a lot of lifeguards for some pools

Deborah Catoggio: But how do they do meets?

Mike Kristufek: they aren't for the time being

Mike Kristufek: they just want in the pool

Katie Wimsey: We do not have memberships so def very different but we have PMA - Pool Maintenance Attendants at each pool (at least 5) and one of their responsibilities are to count (with a clicker) the patrons coming in since we get to capacity very often. The PMA's need to be at least 18 years of age.

Andrew Oles: signage, signage, signage

Cindy: Movies are only an hour for \$12 or more. Swimming is cheap compared.

Kate D: At the same time though, if you're limiting the number of people in the pool, the number of people in the locker rooms will also be limited.

Kevin Sanders: HBG: We are dropping our membership fees this year. We are looking at this as safety/service 1st.

Andrew Oles: We should have a whole lot more information in two weeks from the state

Andrew Oles: combo, stand and roving system

Kristin Zeigler: if you can use a roving guard in addition to the elevated stands then that's key

Patti: I think guard stands do not fall into good practice during this Phase 1 and 2 reopening

Kate D: <https://docs.google.com/document/d/1o2n4s-dgmvCeroxnUsxjV6OL07LiSI4AHeleLcMj9Qc/mobilebasic> This is a google doc that a parks and rec/aquatic council putting together doing the same thing but nationwide

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